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# How a mindset shift transformed our finance department

June 10, 2019

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Microsoft in Business (https://cloudblogs.microsoft.com/industry-blog/microsoft-in-business/)

When culture and technology align, transformative things can happen. By shifting its mindset to embrace the cloud-based digital tools of modern finance, Microsoft's finance department has been able to optimize internal operations and drive business partners to action.

Adopting the tools and techniques of modern finance can increase productivity, impact, and influence for your own company, too. Check out this infographic to find out how we improved forecast accuracy, cut customer response times from minutes to seconds, and saved tens of thousands of hours of work per quarter.



Empower finance employees to think differently



#### **TRANSFORMATION**

Microsoft's finance organization's mindset shift began with using data to help start conversations and drive business partners to action.



## **PEOPLE**

Culture

**Diversity & inclusion** 

Manager capabilities

Learning & development



## **PROTECTION**

Instill trust

Use AI to identify risk

Learn from audits

Protect data & privacy



## **PRIORITIZATION**

Project accountability

Forecast accuracy

Process simplification

Efficient systems



## **PARTNERSHIP**

Align spend to goals

Customer obsession

Drive digital transformation



Modern finance practices led to a 20% reduction in time spent compiling and validating data, saving over 150,000 hours of work each quarter.



(https://info.microsoft.com/US-NOGEP-WBNR-FY19-04Apr-17-

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